

Return guide webLoggerll

1

webLogger are single use devices, but must be returned to TSS for refurbishment and recycling as part of our sustainability initiative.

The return of webLogger can be facilitated by TSS through pick-up service (see 3) or selfmanaged (see 4) as per your preference.



2

For managed service. Please collect your used webLoggers in a strong cardboard box. TSS will contact you to arrange a collection. Please contact TSS customer.service@tss.se to arrange collection.



If TSS are unable to collect, please follow steps for self-managed return (see 3)

3

For self-managed return.

Please collect your used webLoggers in a strong cardboard box and send them back to TSS once a month. Contact a local courier company to arrange shipment, or use FedEx global account #137882060 to send it to:

TSS AB

Att: Recycling AZ

Berzelius väg 25 171 65 Solna, Sweden

Mark the package as "recycled devices, no commercial value." The weight per unit is 35g for webLoggerII and 42g for webLogger II Drylce. Contact TSS at customer.service@tss.se with the topic "Recycling" in case of any questions.



Note: If you are returning different monitors to TSS (webLogger, TempTracer, Sentinel, Sentry), you can put them in the same box. Only monitors returned for failure analysis (RMA) need to be packed separately. Please follow RMA user guide.