

Return guide TempTracer2

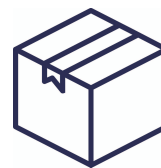
1

If you can reuse the TempTracer2 for outbound shipments please do so, using the monitor with the soonest expiry date first.

If no outbound AstraZeneca shipments, the monitors must be returned to TSS for refurbishment and recycling as part of our sustainability initiative. The return of TempTracer can be facilitated by TSS through pick-up service (see 2) or self-managed (see 3).

2

For managed service. Please collect your used TempTracer in a strong cardboard box. Please contact TSS customer.service@tss.se to arrange collection .



If TSS are unable to collect, please follow steps for self-managed return (see 3)

3

For self-managed return

Please collect your used TempTracer in a strong cardboard box and send them back to TSS once a month. Please attach TempTracer product sheet for customs purposes. This can be found in the Resources Section of the help page.

Contact a local courier company to arrange shipment, or use FedEx global account #137882060 to send it to:

TSS AB
Att: Recycling AZ
Berzelius väg 25 171 65 Solna, Sweden

Mark the package as "recycled devices, no commercial value." The weight per unit is 8g. Contact TSS at customer.service@tss.se with the topic "Recycling" in case of any questions.



Note: If you are returning different monitors to TSS (webLogger, TempTracer, Sentinel, Sentry), you can put them in the same box. Only monitors returned for failure analysis (RMA) need to be packed separately. Please follow RMA user guide.

For additional support please visit our support site www.help.tss.se/az